



NATURE HOTEL & SPA RESORT

JÄRVISYDÄN

Success story

About: Finnish hotel & spa resort

Founded: 1658

Focus in eMobility: Charging service for visiting customers

With eMabler since: 2024

Järvisydän & eMabler: Elevating Guest Experience with Seamless EV Charging

For over 11 generations, Järvisydän has been welcoming travelers to the serene beauty of Lake Saimaa, combining Finnish hospitality with a deep connection to nature. As eco-conscious tourism continues to grow, Järvisydän sought an EV charging solution that reflected their sustainability values while meeting the evolving needs of modern travelers.

Through eMabler's platform, Järvisydän introduced chargers that let guests pay effortlessly using QR codes with Apple Pay, Google Pay, or credit cards—no apps or accounts required. This solution seamlessly combines eco-conscious technology with convenience, creating a memorable and hassle-free stay at this historic resort.

Tailored Solutions for Modern Guests

Järvisydän needed a charging system that was simple for guests to use while easing operational demands for their team. With eMabler, they achieved both—providing tools that reduce complexity while elevating the charging experience for EV drivers.

Guests benefit from real-time monitoring and secure payment options through mobile browsers, ensuring a stress-free and efficient charging process. For Järvisydän, this balances operational ease with exceptional guest service.



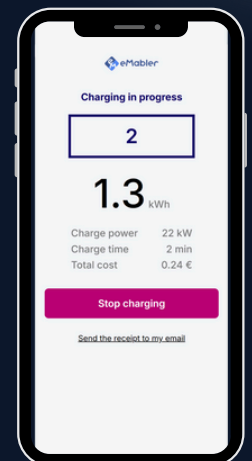
An increasing number of our guests are asking about the possibility of charging their cars. With the charging service we offer, we have improved customer satisfaction while also reinforcing our commitment to sustainability in our daily operations

- **Riina Lappalainen**, CFO Järvisydän Oy

At Järvisydän, guests can charge their cars while enjoying the breathtaking Finnish lake district—blending convenience with natural beauty.

Simple, Secure Charging

Guests scan a QR code, pay with Apple Pay, Google Pay, or credit cards, and monitor their session in real-time and a receipt delivered via email if so selected. EV charging is made effortless for everyone.



Simplifying Charging for Guests and Staff

By leveraging eMabler's platform, Järvisydän has minimized manual work while ensuring reliable EV charging for guests. The automated system offers detailed reporting, allowing the resort to track usage, revenue, and sustainability metrics effortlessly.

Driving Sustainable Mobility Forward

The collaboration between Järvisydän and eMabler showcases how technology can elevate guest experiences while advancing sustainability. With differentiated pricing for staff and fleet charging, integrated ESG reporting, and eco-friendly services marketed to conscious travelers, Järvisydän is setting the standard for sustainable hospitality.

Growth with eMabler

- Easy, app-free charging for guests and visitors
- Automated reporting simplifies operations and tracks sustainability metrics
- Flexible pricing tailored for fleets, employees, and guests
- A seamless, eco-friendly experience that enhances guest satisfaction